

THRIVE FAMILY COMPANY

Payment & Practice Policies

Children • Teens • Families

Welcome

Thank you for choosing Thrive Family Company.

My goal is to make the administrative side of counselling as simple and transparent as possible so our time together can remain focused on supporting your child and family.

Session Fee

\$150.00 per 60-minute counselling session.

Appointment Reminders & Payment

An invoice will be emailed approximately 4–5 days before your scheduled appointment. The invoice also serves as your appointment reminder.

Payment is required by e-transfer to info@thrivefamily.co more than 48 hours before your appointment to confirm and reserve your session.

Why Payment is Required in Advance

As my practice grows and a waitlist develops, appointment times become increasingly valuable. Unconfirmed appointments may be cancelled and offered to families waiting for counselling so available appointments do not go unused.

Insurance

Thrive Family Company does not provide direct billing to insurance companies. A detailed receipt will be emailed shortly after each completed session so you can submit it to your extended health provider for reimbursement.

Cancellations

Appointments may be cancelled or rescheduled with more than 48 hours' notice.

Late Cancellations & No-Shows

Appointments cancelled with less than 48 hours' notice or missed without notice cannot be credited toward future sessions because that appointment time was reserved exclusively for your family.

Questions

If you have any questions regarding appointments, payment or these policies, please don't hesitate to ask.

Acknowledgement

☐ I have read and understand the Thrive Family Company Payment & Practice Policies.

Parent/Guardian: _____

Signature: _____

Date: _____